

December 12, 2022

Dear PAMP Members,

We have heard your requests and are taking action!

Our Central EMS PAMP program will be transitioning to a new membership platform effective January 1, 2023. Our new system will be similar to what we had previous to our current system.

Since moving to our current online system, the most common request we have heard from our members is your preference for paper renewal invoices. So, your wish is granted! We will be returning to this method for all renewals. Invoices will be mailed to your address, via United States Postal Service, one month prior to your due date.

In order to renew, please mail your renewal invoice and payment, to Central EMS at the address listed on your invoice. Or, please feel free to drop off your payment to our office located at 645 S School Ave in Fayetteville.

For those wishing to join PAMP, please go to our website, <u>www.centralems.org</u>, to print off an application, or call our office and we will be happy to mail you one. Once your application is filled out, please mail completed application, and payment, to the address listed on the application. You will be entered into our membership system as an active PAMP member on the 1st day of the next new month. **NOTE: All new member applications will be processed in our system with a membership effective date of the 1st day of the next new month.**

With our new PAMP platform, we will no longer be able to take credit cards online or over the phone. Our payment options for renewal and new members will be cash, check or money order.

Thank you for your continued support of our PAMP membership over the years. Word of mouth is the best advertising, so please share PAMP membership info with your friends and family!

Should you ever have any questions or concerns regarding your membership, please, call us at 479-521-5801, between 8am to 5pm, Monday through Friday.

Thank you,

Central EMS

Mission: To provide the safe and efficient delivery of exceptional patient care, with the highest professional and ethical standards, and to being a part of the team that innovates and improves emergency services in the community.